

## Guidance for attending Open Cambridge

Your attendance at any Open Cambridge (Festival) event signifies your agreement to comply with the following guidelines for attendance:

- a. You agree to comply in all respects with all applicable health and safety, security, fire and other rules and regulations in force at the event, together with the house rules of any venue in which an event is held. You agree to comply with instructions issued in relation to an event by the event organisers, volunteer stewards or venue staff. Event organisers reserve the right to refuse admission or eject patrons from the event if they do not abide by the rules and regulations or comply with steward or staff instructions.
- b. The use of professional cameras and all other video and or audio recording equipment is strictly prohibited. No live video and or audio recordings can be made without the prior permission of the event organisers, Festival team or speaker/performer.
- c. Open Cambridge events are occasionally photographed, filmed or recorded. All events which are to be recorded will display perimeter signage. You must notify a Festival steward or member of staff if you do not consent to being photographed, filmed or recorded.
- d. Unless explicitly advertised otherwise, children (under 16 years of age) must be accompanied by a responsible adult at all times.
- e. Organisers reserve the right to:
  - alter the programme where necessary (latest updates can be found on the Festival website).
  - refuse admittance to anyone who arrives late for an event or if the venue is at full capacity.
  - refuse admission and eject patrons from events if they abuse staff or volunteers.
- f. Where a ticket charge is in place the following terms shall apply:
  - event organisers reserve the right to cancel an event if they conclude because of circumstances beyond their control it is not practical to run the event (including but not limited to a lack of public interest, a failure to obtain sufficient sponsorship to make an event financially viable, a difficulty in obtaining suitable speakers or a difficulty with a chosen venue). In this event you will be refunded for any tickets purchased, and the entire liability to you in relation to such cancellation shall be discharged by way of such a refund.
  - tickets are non-refundable and non-exchangeable.
  - ticket-holders will be offered a refund in the event that an event is postponed or cancelled.
  - tickets are only valid when purchased directly from the Festival website or from the event organisers' designated agents.
  - anti-social behaviour will not be tolerated; you will be ejected without a refund.